

# How to Create SecureLink Gatekeeper Credentials

## Gatekeeper Credentials

Plexus Technology Group uses SecureLink for access to client facilities. Once a SecureLink account has been configured, it will be necessary to add credentials to the account for authorized Plexus TG users to access those systems. SecureLink uses these credentials to connect Plexus TG support personnel to systems, without exposing those credentials.

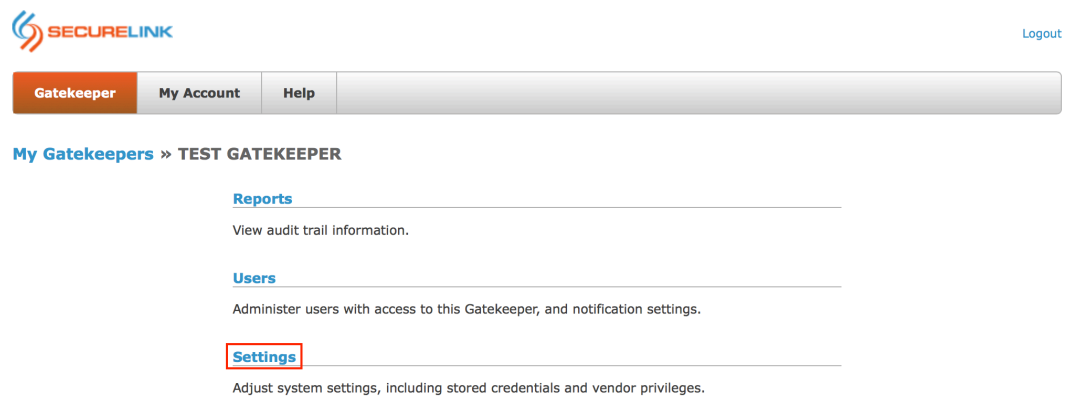
## Creating Credentials

Once you have created and configured a SecureLink account, you may add necessary credentials to that account. In order to create credentials log into SecureLink and do the following:

1. After logging into your SecureLink Account, your Gatekeeper list appears. Select “View”.



2. In your Gatekeeper's screen, select “Settings”



3. Plexus TG team members typically need RDP, SSH, or Telnet credentials. Within the settings screen, select “RDP/SSH/Telnet Credentials”

My Gatekeepers » TEST GATEKEEPER » Settings

#### RDP/SSH/Telnet Credentials

Specify Credentials such as the username, password and domain for logging in to a RDP/SSH/Telnet service.

#### Vendor Privilege Settings

Modify the services accessible to your Vendor.

#### Report Settings

Enable or disable syslogd remote audit logging.

#### Set Name

Set or change the name of your Gatekeeper.

#### 4. To setup new credentials, select “New”

My Gatekeepers » TEST GATEKEEPER » Settings » Credentials

#### Usage Instructions

Adding credentials enables you to store and pass valid username and password credentials to RDP, SSH, and Telnet services for an Application.

When your vendor accesses your Application and selects the service, the username and password you provide will be passed through to the RDP, SSH, or Telnet login window. If the credentials are accepted, your vendor will be forwarded directly to the desktop to perform their work.

#### Important!

RDP credential storage works with the following operating systems:  
Windows Vista, XP Pro, 2003 Server & 2008 Server.

RDP Credential storage DOES NOT WORK with Windows 2000 Server, Windows 2000 Professional or any earlier versions of Windows.

[New](#)

| Credentials                       |           |          |        |      |
|-----------------------------------|-----------|----------|--------|------|
| Name                              | User Name | Password | Domain | View |
| There are no Credentials defined. |           |          |        |      |

#### Notes

You must provide valid username and password credentials which are associated with an active Windows user account.

If your vendor is unable to authenticate and says they are being prompted for a password, you will need to edit the terminal services settings on the Windows Server machine: Please go to: Start >> Administrative Tools >> Terminal Services Configuration. Click on "Connections" in the left pane. Then double-click "RDP-Tcp" to open the settings menu. Choose the "Logon Settings" tab and uncheck the "Always prompt for password" selection.

#### 5. In the “Credential Information” form, enter in the credentials for the user Plexus TG Support personnel should use

**My Gatekeepers » TEST GATEKEEPER » Settings » Credentials**

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[Cancel](#)

| Credential Information |                          |
|------------------------|--------------------------|
| * Credential Name:     | <input type="text"/>     |
| Description:           | <input type="text"/>     |
| * User ID:             | <input type="text"/>     |
| Password:              | <input type="password"/> |
| Confirm Password:      | <input type="password"/> |
| Domain:                | <input type="text"/>     |

6. When the credentials have been entered, select “Save”

You may add additional credentials if needed. These credentials can be updated or disabled at any time.