

## Is the P light steady?

- The P light steady means a good power supply
- The P light blinking means a bad power supply. Replace power supply.



## Is this room using Ethernet or WIFI for network connectivity?

- This information is either in the above table or on the Nexi Server
- Note that the Nexi-1 using a Ethernet cable does not mean it is using Ethernet for connectivity. An Ethernet cable can be used to connect to a medical device

## Is there physical network connectivity?

### Ethernet Network Connectivity

#### Is the O light steady?

Yes

- Physical network connectivity is good.

No

- Check if Ethernet cable is plugged into Nexi-1
- Check if Ethernet cable to plug to a wall jet
- Make sure the wall jet is live

### WIFI Network Connectivity

#### Is the WIFI light blinking?

Yes

- Physical network connectivity is good.

No

- Make sure WIFI adapter is plugged in tight
- If facility does not do MAC address filtering, replace WIFI adapter
- If facility does MAC address filtering, provide MAC address of WIFI adapter for registration before replacing WIFI adapter

## Does facility's network have a route to the Internet?

- This information is either in the above table or on the Nexi Server
- If the facility's network does not have a route to the Internet, then there will be no connectivity information on the Nexi Server.

## Is there a network link?

### Facility's network has a route to the Internet

#### Does Nexi Server shows connectivity?

Yes

- Network link is good.

No

- Network link is not good
- Contact Neximatic for assistance

### Facility's network has no route to the Internet

Contact Neximatic for assistance

## Is the cables to the medical devices connected correctly?

Not common

- Ask customer if medical devices have been moved or upgraded
- Contact Neximatic with the information.
- Neximatic's record of the medical devices and the cable connection will be on the Nexi Server

## Information on the Nexi-1 lights

- P – power supply
- A – Activity on the Nexi-1.
- F – Type of Ethernet network
- L – Link connectivity on Ethernet
- O – Physical connectivity on Ethernet

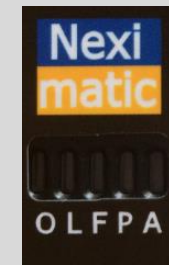
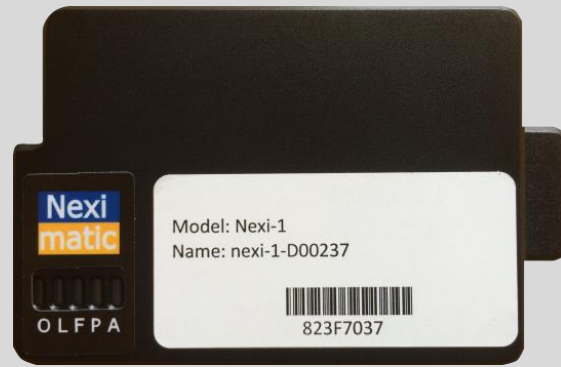


## Critical Information: Rebooting Nexi-1

- Rebooting Nexi-1 can resolve many issues
- Right after a reboot, the A light should blink a few times.
- If A light doesn't blink a few times shortly after record, the Nexi-1 has to be returned for service.



## Nexi-1



Solid Power Light is normal .  
Is the Power Light (P) solid?

If no power light, please plug in power.

If the power light is blinking, replace the power supply.

After power is properly supplied, the Activity Light (A) should blink from time to time. Does the A light blink from time to time?

Return Nexi for service

Is the cable to the medical devices plugged on the medical devices and on the Nexi?

On Nexi Monitor, go to Inventory > Extended View > Medical Device and Cables for the correct cable connection in this room

Blinking light on the WIFI adapter or blinking/solid L and O Lights for Ethernet connectivity indicates normal operation.

For WIFI, is the light on WIFI adapter blinking occasionally?

For WIFI, unplug/re-plug the WIFI adapter or replace the WIFI adapter

For Ethernet, are the L and O blinking or solid occasionally?

For Ethernet, unplug/re-plug the Ethernet cable into the Nexi and contact the local IT to check on the network port on the wall.