

Is the P light steady?

- The P light steady means a good power supply
- The P light blinking means a bad power supply. Replace power supply.



Is this room using Ethernet or WIFI for network connectivity?

- This information is either in the above table or on the Nexi Server
- Note that the Nexi-1 using a Ethernet cable does not mean it is using Ethernet for connectivity. An Ethernet cable can be used to connect to a medical device

Is there physical network connectivity?

Ethernet Network Connectivity

Is the O light steady?

Yes

- Physical network connectivity is good.

No

- Check if Ethernet cable is plugged into Nexi-1
- Check if Ethernet cable to plug to a wall jet
- Make sure the wall jet is live

WIFI Network Connectivity

Is the WIFI light blinking?

Yes

- Physical network connectivity is good.

No

- Make sure WIFI adapter is plugged in tight
- If facility does not do MAC address filtering, replace WIFI adapter
- If facility does MAC address filtering, provide MAC address of WIFI adapter for registration before replacing WIFI adapter

Does facility's network have a route to the Internet?

- This information is either in the above table or on the Nexi Server
- If the facility's network does not have a route to the Internet, then there will be no connectivity information on the Nexi Server.

Is there a network link?

Facility's network has a route to the Internet

Does Nexi Server shows connectivity?

Yes

- Network link is good.

No

- Network link is not good
- Contact Neximatic for assistance

Facility's network has no route to the Internet

Contact Neximatic for assistance

Is the cables to the medical devices connected correctly?

Not common

- Ask customer if medical devices have been moved or upgraded
- Contact Neximatic with the information.
- Neximatic's record of the medical devices and the cable connection will be on the Nexi Server

Information on the Nexi-1 lights

- P – power supply
- A – Activity on the Nexi-1.
- F – Type of Ethernet network
- L – Link connectivity on Ethernet
- O – Physical connectivity on Ethernet



Critical Information: Rebooting Nexi-1

- Rebooting Nexi-1 can resolve many issues
- Right after a reboot, the A light should blink a few times.
- If A light doesn't blink a few times shortly after record, the Nexi-1 has to be returned for service.

